



Managed Services



...A Vital Advantage

Ancero's award-winning Managed Services provide increased productivity, improved communications, and the freedom to focus on running your business.

Knowledge. Experience. Trust.

Ancero's team of technical experts manages your network and technology requirements today, and guides decisions as your business networking needs evolve tomorrow.

Services	AMS	AMS-P	AMS-C
24x7 Network Monitoring	✓	✓	✓
Patch Management	✓	✓	✓
Discounted Labor Rates	✓	✓	✓
Vendor Management		✓	✓
Virtual CIO Program		✓	✓
Helpdesk Support		✓	✓
Onsite Remediation			✓

Network Monitoring: Ancero's Operations Center proactively monitors your critical devices and services 24x7x365 – identifying and resolving potential failures before they occur.

Virtual CIO Program: Ancero offers an IT roadmap to help you make the right decisions about where you need to go, as your business changes and new technologies emerge.

Vendor Management: Ancero provides a single point of contact for communicating with and managing your technology providers.

Helpdesk Support: An experienced team of Ancero Engineers provides real-time, unlimited remote technical support for your critical equipment: servers, network devices, workstations and mobile devices.

On-site Remediation: Problems that cannot be resolved remotely will be handled by Ancero Field Engineers dispatched to your site.

Contact
ANCERO
today!

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ANCERO
YOUR TECHNOLOGY PARTNER



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Mobile Device Management

Ancero Managed Mobility provides business continuity, accessibility and security policies for mobile devices so you can:

- Audit and manage your mobile devices
- Deploy connectivity, security and application settings remotely
- Leverage GPS location tracking in case of loss/theft, or for navigation
- Remotely wipe, lock, report phone location, or sound an alarm in case of loss or theft

Managed Mobility protects your business data – no matter where it sits or from where it is accessed. And, it enables all devices to be managed from desktops and servers from a single, easy-to-use portal, giving you consistency and transparency throughout your organization. Because Managed Mobility enables mobile email configurations through over-the-air capabilities, you reduce helpdesk requests and increase IT efficiency.

Plus, it extends IT systems management policies to all mobile devices, including smart phones and tablets.

Total IT Security for Your Business

Your business is increasingly dependent on IT for its day-to-day operations. System downtime, interruptions, threats from viruses, spyware, and data breaches can permanently affect the health and value of your business.

Ancero delivers the defense you need.

Managed Firewall and Endpoint Security

Managed Firewall services and Endpoint Security Manager protect critical company assets 24x7x365, with a single solution that manages the global security of your network from one or more points – optimizing computer productivity while quickly and efficiently applying centralized policies.

Application Control: enables complete control over endpoint and network resources; guarantees bandwidth for mission-critical applications while restricting or blocking non-productive ones.

Manage End-User Web Activity: tracks and controls where users go on the web, what they can do and for how long; improves productivity and enforces web policies.

Manage Compliance: Firewall Log Archiving helps manage compliance with regulatory requirements.

Stop Threats at the Gateway: Unified Threat Management Software optimization provides intrusion prevention notification, ISP connectivity monitoring, web content filtering, spam and anti-virus protection, and annual security subscription management.

Sanitize Wireless Traffic: Configure and manage seamless and secure wireless networks.

Gain peace of mind knowing you have entrusted your computers, network and mobile devices to Ancero, a leading provider of managed IT services...a technology advisor renowned for industry intelligence.

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